

Eagle's Patient Care Advocates

Who are these people and what do they do?



Bonnie, Robyn & Deborah

To provide the health care that you deserve, we have increased the size and scope of our providers' teams. We want to introduce you to the newest members of your provider's team: our Patient Care Advocates. Their roles include:

1. Visiting you in the hospital to say hello, to assure you that your provider knows you are in the hospital, and to give you some general directions on what to do when you are discharged.
2. Calling you if you were recently discharged from the hospital to be sure that you have everything you need to make a safe transition back home. This might include reviewing your medications, giving you some instructions, and being sure you have your follow-up appointments with the right providers.
3. Helping your provider to help you if you have chronic conditions that require special assistance, knowledge, or follow-up, even if you have never been in the hospital.
4. Helping you to keep taking your medications as directed and help you overcome any barriers to doing that.

Our Patient Care Advocates are located in a central office so they can support all Eagle providers throughout our community. We hope you will come to recognize them as an important part of your provider's team to help you Stay Healthy.

If you have questions about our Patient Care Advocates, or if you think you could benefit from their assistance, talk to your provider or his/her assistant.

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